

Andrew Dalan

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SUMMARY

Video production and communications professional skilled in storytelling, technical production, and adapting content to organizational goals.

WORK EXPERIENCE

Slick City Action Park Communications Center: August 2026–Present – Fairview Heights, IL
Guest Service & Event Booking Specialist

- Handle inquiries for 40+ locations nationwide regarding bookings, pricing, policies, and promotions
- Coordinate high-value bookings for group outings, parties, and facility rentals
- Facilitate communication between corporate teams, park staff, and guests to ensure efficient service

Children's Advocacy Center of Hope (Non-Profit): May 2022–June 2025 – Belleville, IL
Office & Marketing Assistant

- Created promotional materials to support outreach, marketing, and internal communications
- Redesigned and maintained the organization's website to improve its online presence
- Digitized and organized archival interview footage for improved accessibility and long-term use

SIUE Marketing & Communications Department: May–August 2024 – Edwardsville, IL
Communications Intern

- Researched and wrote articles covering university events, faculty, and institutional achievements
- Conducted interviews to gather diverse perspectives and develop engaging stories
- Adapted writing style to align with university messaging and brand voice

AMC Theatres: January–July 2026 – Edwardsville, IL

Crew Member

- Supported daily theatre operations across concessions, ushering, and facility upkeep
 - Assisted guests with service requests and issue resolution to maintain a positive customer experience
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EDUCATION

Southern Illinois University Edwardsville | Graduated December 2024, Summa Cum Laude

Bachelor of Science in Mass Communications – Media Production

GPA: 3.9/4.0 | Dean's List, All Semesters

ACHIEVEMENTS & SKILLS

- NATAS Mid-America 2026 Student Emmy Award Winner | Producer/Co-Editor, *The Lesser Key*
- Second Place – 2026 Friends of the Wildey Film Festival | Director/Writer, *The Pitch*
- Official Selection – 2026 Foxtail Film Festival | Producer/Composer, *Proxy*
- Produced weekly video content for *Global Village*, a student-produced show at SIUE
- Collaborated with large crews to write, direct, and edit short films, commercials, and interviews
- Adobe Creative Suite: Premiere Pro, Audition, Photoshop, Lightroom
- Other Software: Final Draft 13, Canva, Logic Pro, Final Cut Pro
- Professional Tools: Microsoft Office, Teams, Roller, Talkdesk